

[Disclaimer: Beware of impersonation scams]

Recently, our company has observed that fraudulent phone messages being circulated by individuals impersonating our staff via WhatsApp, other social media or websites, claiming to provide free investment lessons or investment analysis skills to entice investors to invest.

iFAST emphasizes that it has no relationship or connection with such fraudulent websites, groups or mobile apps. Furthermore, any personal information submitted through unofficial channels will not be protected under our company's personal data collection statement. The official websites of iFAST are only www.ifastgp.com.hk / www.ifastfinancial.com.hk. The official designated trading software of iFAST is [iFAST HK]. The company will never ask customers to deposit funds into bank accounts other than those in the name of the company. The company reminds you not to download trading software through other links to prevent being deceived.

iFAST attaches great importance to the security of our customer's data. We have reported a Crime Report to the police and filed a report with Securities and Futures Commission (SFC). Besides, the company has implemented multiple security measures to safeguard your data. There have been no instances of data leakage from our company. We will continue to closely monitor the situation to ensure the safety of your information.

If any institution or individual claims to be a representative of iFAST and contacts you, requesting to deposit funds or account information, please handle it with caution. If you have any doubts about the identity of anyone claiming to be a representative of the company, please email service@ifastgp.com / ifastadmin.hk@ifastfinancial.com to contact the company's customer service representative for verification or call the anti-scam helpline at 18222 by Anti-deception coordination center (ADCC) of Hong Kong Police Force for assistance in response to suspicious deception cases.

The company does not take any responsibility for any losses or damages suffered by you or any other individuals due to the direct or indirect use or connection with such fraudulent websites /links.